

# New Mexico Military Institute Employment Opportunity

# Administrative Assistant Information Technology

About New Mexico Military Institute: NMMI is a state-supported, co-educational college preparatory high school and junior college, complete with Junior and Senior ROTC programs. With a Corps of Cadets numbering up to 1000 young men and women, NMMI provides an accredited college preparatory curriculum on the high school level and currently developing a new middle school.

<u>Position</u>: This is a 12-month, non-exempt position under the supervision of the Director of Information Technology. Provides administrative support to the IT department; handles travel requests; interfaces with the NMMI Business Office; maintains IT records and documentation. The salary is \$35,608.00 (\$17.12 per hour). The job description is available upon request.

#### Tasks:

- Manages the distribution and recovery of the cadet One-2-One laptops
- Manages printer consumables for the Institute
- Provides Help Desk triage and resolves many help desk questions, directs remaining issues and inquiries to appropriate IT, individuals
- Creates requisitions, manages the purchasing process, and manages IT supplies
- Other duties as assigned

## **Qualifications:**

- High School Diploma or equivalent
- Three (3) years of extensive clerical skills with computer hardware, software, and database management
- Experience working in an administrative support position
- Above average computer literacy
- Associate's degree is preferred
- Experience in a customer service position preferred
- Experience in an educational environment preferred

#### **Essential Skills:**

- Knowledge of the current Microsoft operating environment and productivity tools
- Knowledge of the World Wide Web and related resources
- Ability to provide excellent customer service
- Knowledge of general business processes and procedures
- Skill in providing telephone and in-person support of the above knowledge areas

## Why Should You Apply?

- Excellent comprehensive benefits through the State of New Mexico: Medical, dental, vision, life insurance, retirement, sick leave, annual leave, paid holiday, and much more
- Development opportunities
- NMMI offers a rich history and tradition of educating tomorrow's leaders since 1891
- You'll constantly be challenged to learn more
- A big part of your job will involve helping people

How to Apply: Send your application, resume, transcripts, and letter of interest to the NMMI HR Office in Lusk Hall, 101 W College Blvd, Roswell, NM, 88201, or email <a href="mailto:employment@nmmi.edu">employment@nmmi.edu</a>. Applications are located at: <a href="https://www.nmmi.edu/human-resources/employment-opportunities/">https://www.nmmi.edu/human-resources/employment-opportunities/</a> NMMI is an Equal Opportunity Employer.